



1 Place item(s) safely & securely near the front door.



2 Knock or ring the doorbell, then step 1.5m back.



3 If required, ask recipient to hold ID where visible to check.



4 Take photo proof of the item(s) at recipient's door – avoiding any focus on the recipient.



5 Submit delivery proof and head to the next job.

Deliveries no longer require a signature from the recipient. Drivers will photograph items, note the recipient's name & relation as POD. For deliveries requiring an ID check, recipients are asked to hold their ID where visible for the driver to note details. We discourage any unnecessary contact between recipient & drivers.